

PRESENTATION

Consulting Technical Writing Implementation and Change Management

BUSINESS DEVELOPMENT TEAM
29 April 2021

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- ▶ **WHO WE ARE**
 - ▶ [our business streams](#)
 - ▶ [our focus](#)
 - ▶ [our team](#)
 - ▶ [our clients](#)

- ▶ **WHAT WE DO**
 - ▶ [for your business](#)
 - ▶ [find your AMEA](#)
 - ▶ [our consulting](#)
 - ▶ [our technical writing](#)
 - ▶ [our implementation and change management](#)
 - ▶ [knowledgebase](#)
 - ▶ [our engagement model](#)

- ▶ **CONTACT US**
 - ▶ [take the next step](#)

WHO WE ARE AND WHAT WE DO

our business streams

★ Local

Based in Abu Dhabi, UAE

PROFESSIONAL SERVICES FIRM
SERVING GCC, SINCE 2000

★ 21 years

Serving public and private sectors

PROFESSIONAL SERVICES FIRM
SERVING GCC, SINCE 2000

★ 1,000+ projects

Short and long-term, multi-year engagements

POLICIES, PROCEDURES, TECHNICAL DOCUMENTS,
EMPLOYEE DEVELOPMENT
IMPLEMENTATION: WORKSHOPS, TRAINING



1 CONSULTING

2 TECHNICAL WRITING

3 IMPLEMENTATION & CHANGE MANAGEMENT

We help you define your **AMEA**

1 CONSULTING

Objectives, scope and value defined and agreed

- PROCESS MAPPING
- ANALYSIS
- DEVELOP PLANS AND PROGRAMS

2 TECHNICAL WRITING

Changes and improvements defined and documented

- DEVELOP SOLUTIONS
- DOCUMENTATION (POLICIES, PROCEDURES, PROGRAMS)

3 IMPLEMENTATION & CHANGE MANAGEMENT

Changes and improvements in place, value and benefits achieved

- WORKSHOPS
- COACHING
- HANDS-ON SUPPORT

back to Menu

continue Next page

our focus

we help clients to **define**,
plan and **implement**

*useful changes
and improvements*

we assist our clients
to **execute**

plans and projects



*What do you want or need to achieve,
eliminate, maintain or avoid?*

- CHANGE, IMPROVE,
- IMPLEMENT A PLAN?

*How can our service help you
to achieve your goals?*

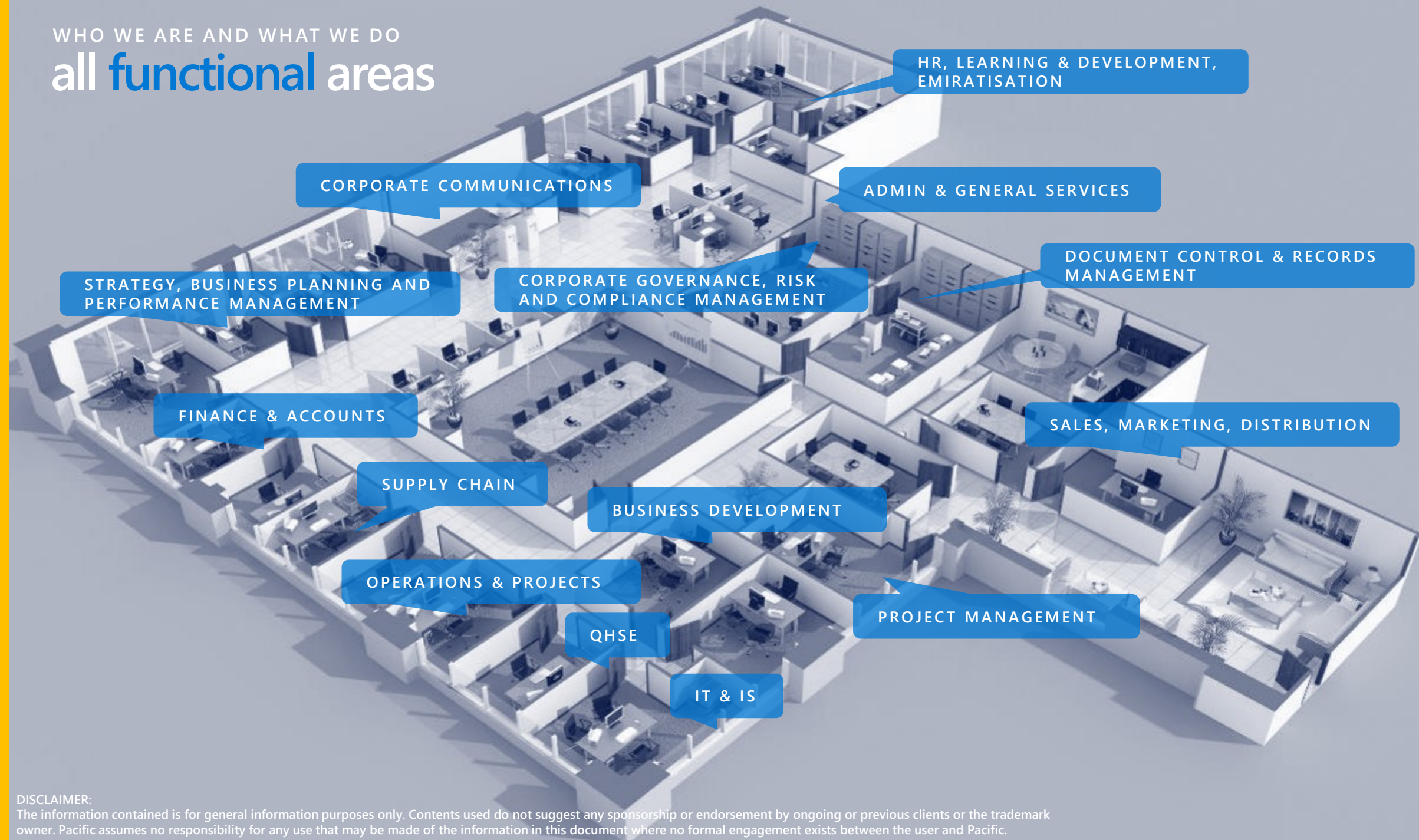
- CONSULTING?
- TECHNICAL WRITING?
- IMPLEMENTATION?

*What will enable you to do this
quickly, cheaply and easily?*

- SYSTEMS, POLICIES,
- PROJECT SUPPORT,
- DOCUMENTATION?

WHO WE ARE AND WHAT WE DO

all functional areas



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government and private sectors



why organizations hire Pacific Consulting Services

A project needs expertise but does not need a big international firm

- *We are specialized in technical writing and implementation*
- *We are a cost-effective alternative to large firms, but we have wide experience and knowledge*

A client knows what to do but does not have in-house resources or in-house resources are too busy

- *Periodic requirements*
- *Small, low-cost services (e.g., prepare a procedure or map a process)*
- *We support our clients from our offices in Abu Dhabi*

A client needs practical work at detail level

- *All of our work is at detail (process or function) level*
- *We are not strategists or organizational planners*
- *Clients use our deliverables to execute tasks*

A project is document-intensive

- *We design and produce technical, business and management documents*
- *All our deliverables are documents of one kind or another*



CONTACT US

take the next step

Send us an email or call:




"we **help** clients to **define**,
plan and **implement**
useful **changes** and
improvements with our
consulting and technical
writing services"

Aziz

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